

Simplicity the key

SINCE STARTING **ARCTIC EXPRESS** TRANSPORT IN 2008 TOGETHER WITH HER BROTHER BILL CAROVSKI, JAN SILJANOVSKA HAS REMAINED FOCUSED ON CONTINUING TO GROW THE BUSINESS. A NEW SCANIA 14 PALLET TRUCK DELIVERED IN MID APRIL AND FITTED WITH A DHOLLANDIA TAIL LIFT AND WHITING ROLLER SHUTTER TRUCK DOOR, BOTH BY **TIEMAN**, IS MAKING LIGHT WORK OF A COLD TASK.

Arctic Express currently operates out of the Coles Warehouse in Eastern Creek, New South Wales, delivering refrigerated goods including frozen products, dairy and meat, to Coles Supermarkets throughout the state. The company now operates six of its own trucks and utilises the services of up to eight subcontractors at any given time.

Tail lifts are required by the company on all vehicles as not all the supermarkets being serviced are fitted with dock levellers. The decision was made to have the new truck fitted with a Dhollandia by Tieman DH-SM80 slider tail lift due to its ease of operation and simplicity. Colour-coded foot controls, in orange and black, provide a visual queue of what needs to be pressed simultaneously in order to operate the piece of equipment and this feature is fitted as standard. "Having two black and two orange controls makes the tail lift's operation really straight forward," explains Jan. "I have used with many tail lifts in the past but none have had a colour coding system such as this one, minimising the risk of getting confused over which controls to press. By having two distinct colours, it makes sense to press two orange controls together, or the two black controls together."

The DH-SM80 has been specially designed for use on rigid truck bodies and is also equipped with a hydro-motor and gearwheel system to ensure smooth and even powering in and out operation. It is well suited to frequent loading and unloading, making it a perfect fit for supermarket deliveries.

Maximum durability is achieved by finishing the frame and lift arms in polyester powder coating, and using zinc plated and chromed pins. Greasable low maintenance bushes fitted to all pivot points, coupled with



Dhollandia by Tieman 2 Tonne slider tail lift.

serviceable cylinders ensure maintenance is kept to a minimum. When servicing is required, the lack of electronic components in the control unit ensure that this task is kept simple.

The tail lift also features an automatic levelling function at ground level, with synthetic rollers to protect the platform once it reaches the ground.

In addition to the Tieman tail lift, Jan chose to

have the new truck fitted with the Whiting by Tieman Tempguard 40 insulated chiller door.

"By using a roller shutter truck door, we can back up to a loading dock and then open the door, better maintaining the temperature of the products we carry and we have easier access to what's inside the truck without having to worry about the extra space required for standard swing doors," says Jan.

All hardware and hinges on the Whiting




Tempguard 40 feature an e-coating finish for enhanced durability, while twin springs offer added reliability as well as independent lifting capabilities for each individual cable. Shutter panels on the door are insulated with polyurethane (CFC) free foam. These 40mm thick one piece fibreglass panels

with reinforcement ribs will not delaminate, corrode or rot.

Looking forward, Jan says she is hoping to further grow the business. "We are only small at the moment but we are really starting to get our name out there and are hoping to get as big as we can. It is just a matter of

really working at it," she says. As the business continues to grow and the need for more vehicles eventuates, Jan hints that quality and reliability will remain her focus.

Tieman also provide National 24/7 service support for tail lifts helping to keep important assets working well and safely. 

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